

# TERMS & CONDITIONS

1. For confirmation of booking kindly ensure that one of the following procedures are followed:
  1. 1.1. Full amount and return signed confirmation letter.
  2. 1.2. Full credit card details to be sent to us (card nr, expiry date, cvv nr). No money will be deducted until guests arrive at guesthouse.
  3. 1.3. FAX NR: +27 (0) 86 667 7708
2. All rates quoted in South African Rands (ZAR) and include 14% VAT. Rates exclude all beverages.
3. We reserve the right to cancel your reservation if a signed confirmation is not received within 7 days of arrival.
4. Cancellation Policy:
  1. NON Arrival: No refund
  2. Less than one week notice: No refund
  3. 1-2 weeks notice: 25% refund
  4. 2-4 weeks notice: 50% refund
  5. 4-6 weeks notice: 75% refund
  6. 6 weeks or more notice: Subject to 10% handling fee
5. Arrival form 14h00 - 19h00 and departures by 10h00. Early arrival will bear an additional charge of R850.00 per person. Late checkout will incur a fee of R850.00
6. Please note this is a non-smoking establishment.
7. Keys remain the property of the game lodge and will be charged for if lost.
8. The rate as stated above includes breakfast only. Tailor made meals are available on request at an additional charge and these must be arranged in advance.
9. Transfer from the airport needs to be arranged prior to arrival - please confirm this before arrival! This is an optional, additional charge.
10. Excluded are - beverages, telephone calls, laundry, transfers etc.
11. Early departure: No refund.
12. Gates close at 19:00